POL.01 · ISO/IEC 27001 ISMS

Information Security Policy

English translation for information. In case of discrepancy the Turkish text prevails (Türkçe metin esastır).

1 Our Commitment

Our company provides services in the field of “Bulk SMS Service Provision”. Our company is committed to protecting confidentiality, integrity and all physical and electronic information assets. Information and information security requirements will be aligned with our corporate objectives.

Our management will employ staff who are open to change, well trained and competent in their field, and will maintain the financing, equipment and infrastructure needed to compete in the sector. Together with this infrastructure and staff, the necessary financing will also be provided.

2 Core Activities and Risk Management

Business continuity and emergency plans, data backup procedures, protection against viruses and hackers, access control systems and information security incident reporting will form the cornerstones of our core activities. Vulnerabilities and threats identified through risk assessments will be eliminated, ensuring secure access to the information of our customers and staff.

In addition, our objectives will be set based on the results of risk assessments, and the resources and conditions needed to achieve them will be provided.

3 Our Staff and Training

To implement this policy, we expect above all that our employees make the requirements of the Information Security Management System part of the way they work. All staff and relevant third parties will receive appropriate training on the Information Security Management System.

4 Compliance and Continual Improvement

Applicable information security requirements, together with the opportunities and obligations they bring, will be fulfilled and continually improved. The adaptation of our company, our staff and all interested parties to this system will also be ensured.

5 Review

Our Information Security Policy is reviewed once a year, or whenever significant changes affect our company, with the participation of management and unit managers, to ensure its suitability, accuracy and effectiveness, and is kept up to date.

APPROVED BY
TURKEYSMS BİLİŞİM VE İLETİŞİM HİZMETLERİ TİCARET LİMİTED ŞİRKETİ
General Management

ISSUE DATE
06.01.2026
Revision No: 00